

CITY OF SPARTA
6 Liberty Square
P.O. Box 30
Sparta, Tennessee 38583
931.836.3248
931.836.3941 fax
www.spartatn.com

May 12, 2020

TO ALL SPARTA ELECTRIC AND PUBLIC WORKS CUSTOMERS WITH DELINQUENT ACCOUNTS

As you know, we have not been executing disconnects for our customers who are having difficulties keeping their accounts paid due to the recent issues related to COVID-19 and their effect on the economy. When we made the announcement in March regarding these changes, we also made it very clear that we cannot forgive any amounts owed for the use of electric power or water. Our regulators, TVA and the Tennessee State Comptroller will not allow it.

Therefore, we are reaching out to help guide you through our options to bring your account current before June 8, 2020 to avoid disconnection of service.

- Pay your account in full by June 8th OR
- Transfer your past due amount to a six-month, no interest Pandemic Installment Payment Plan.
 The payments for this Plan will be made in addition to your regular power bill going forward;
 failure to keep the payments current on both accounts will result in penalties and disconnection.

Please read the enclosed flyer from UCHRA for information on their LIHEAP program to see if you qualify for additional assistance with your bill.

If you choose transferring the past due balance to the Installment Plan, you will be required to fill out new paperwork prior to the June 8th deadline.

If you have questions about this letter, please contact our office at (931) 738-2281 or visit us at 545 East Bockman Way, Sparta, Tn. 38583.

Sincerely,

Brad Hennessee

Sparta City Administrator





ersons in Family/Household	60% of State Median Income	Persons in Family/Household	60% of State Median Income
1	\$22,843 (\$1903 Monthly)	. 2	\$50,956 (\$4246 Monthly)
2	\$29,871 (\$2489 Monthly)	9	\$57,985 (\$4832 Monthly)
3	\$36,900 (\$3075 Monthly)	7	\$65.013 (\$5417 Monthly)
4	\$43.928 (\$3660 Monthly)	8	\$72,041 (\$6003 Monthly)



Call UCHRA today!

Contact your local county office (phone numbers on back) to see if you qualify for assistance with your home energy bill through the Low-Income Home Energy Assistance Program (LIHEAP). Assistance provided to households averages \$350-\$650. Please bring in the following items:

- Proof of Income
- Current Electric/Gas Bill
- 12 Month Print-out of usage
- Driver's License, Birth Certificate or Medicaid/Medicare Card
- Social Security Card





UCHRA Office Numbers

- Cannon (615) 563-2916
- Clay (931) 243-3674
- Cumberland (931) 456-0691
- DeKalb (615) 597-4504
- Fentress (931) 879-8040
- Jackson (931) 268-9840
- Macon (615) 666-3377
- Overton (931) 823-7323
- Pickett (931) 864-6540
- Putnam (931) 528-1127
- Smith (615) 735-0476
- Van Buren (931) 946-7151
- Warren (931) 473-6652
- White (931) 738-6255